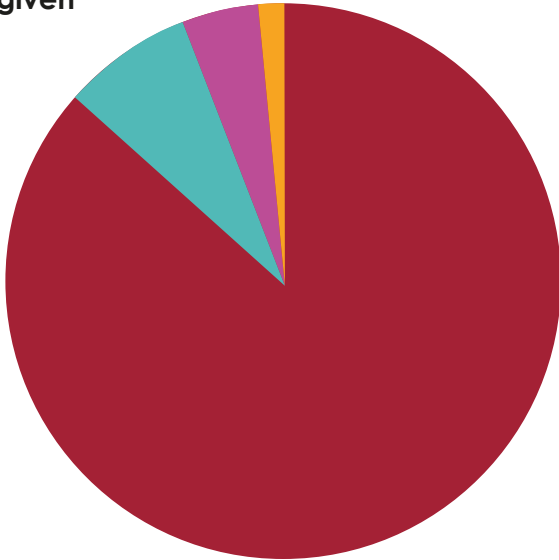


Our Finances

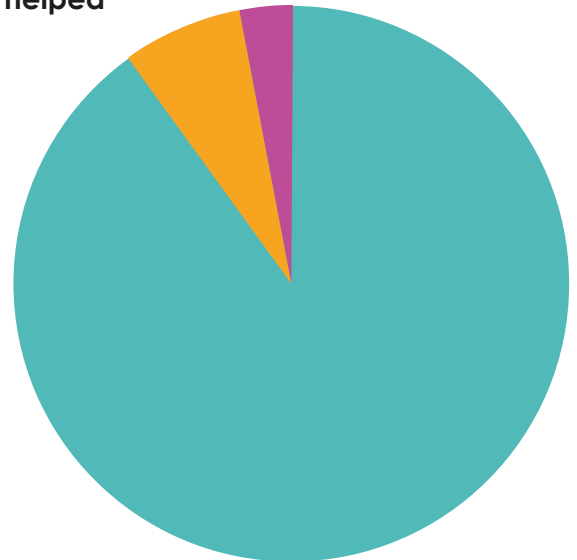
**Money we have
been given**



Income £9,105,864

- Client accommodation & support services 86.6%
- Donations 7.5%
- Grants 4.4%
- Other income 1.5%

**How this money
has helped**

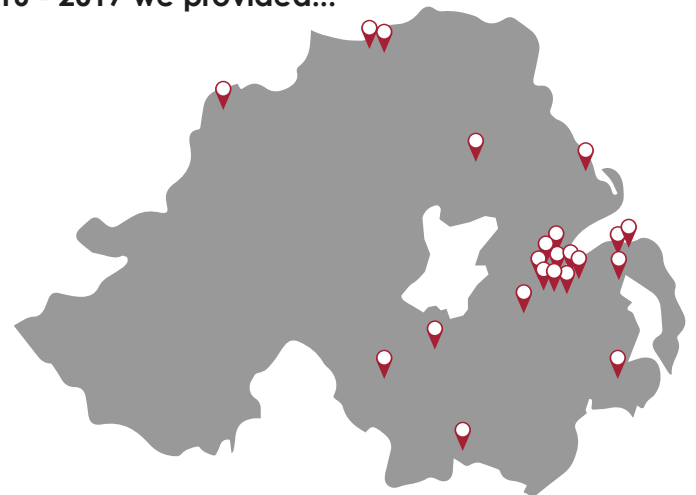


Expenditure £8,959,687

- Funds going directly to frontline services & support 90%
- Management & admin 7%
- Generating funds 3%

Client Services - Between 2016 - 2017 we provided...

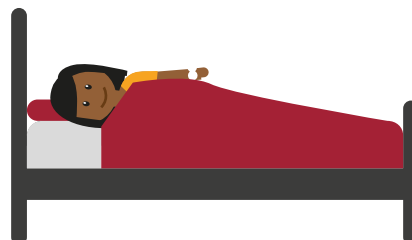
Accommodation for **2,391** people



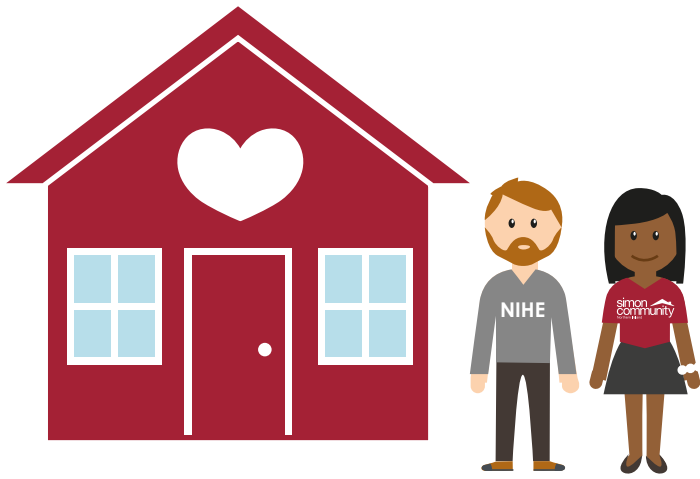
Temporary accommodation across **22** sites throughout Northern Ireland

24 hr support through **29,284** calls to our Central Access Helpline

That's an **increase of 9.3%** on last year



369 warm beds every night of the year



HOME Team

The HOME Team helped **50** people move out of homelessness and into permanent accommodation. The HOME team is an NIHE & SCNI partnership

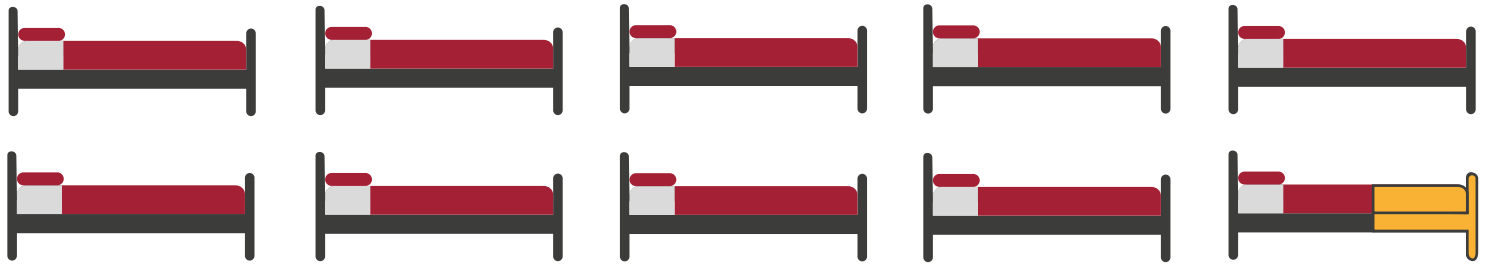


Floating Support

We provided Floating Support to **80+ people** in the community who had experienced, or who were at risk of experiencing homelessness

Occupancy

96% of our beds were used last year

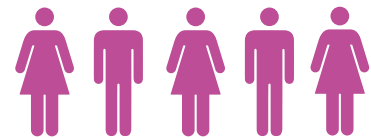


Drug & Alcohol Addiction Services

We have trained **16 support workers** as drugs and alcohol addiction specialists



We have expanded our drug & alcohol outreach team and now have **5 outreach workers supporting 252 people**



New Developments

We launched **2 major redevelopment projects** Trostan Avenue, Ballymena and 21 Edward Street, Portadown

