



## **General Info**

### ***When and where is Carols at St Anne's taking place?***

Carols at St Anne's will be held on Wednesday 4th December at St Anne's Cathedral, Belfast. Doors open at 6.15pm and the concert begins at 6.45pm. Please note that seating is on a first come, first serve basis. We recommend arriving by 6.40pm at the latest.

### ***How much are tickets, and where can I buy them?***

Tickets are £10 for adults. Tickets for under-18s are free, but please reserve a ticket for each child when purchasing to help us keep an accurate attendance count. Tickets are available online at [simoncommunity.org/get-involved/events/carols](https://simoncommunity.org/get-involved/events/carols). An e-ticket will be emailed to you closer to the event—please bring this along on the evening, either as a printed or digital copy.

### ***Is there a dress code for Carols at St Anne's***

This is a relaxed and informal evening, and there is no formal dress code. Festive, comfortable attire is encouraged—feel free to come as you are and enjoy the evening!

## **For attendees**

### ***Is parking available at the venue?***

There is no car parking available at St Anne's Cathedral. The nearest car park is Saint Anne's Square Car Park, located at 30 Edward St, Belfast BT1 2LP (a short walk to the venue).

### ***Are children welcome at Carols at St Anne's?***

Absolutely! The event is family-friendly and includes carols for all ages to enjoy. Please keep in mind the event duration when bringing young children.

### ***Is the venue accessible for people with disabilities?***

Yes, St Anne's Cathedral is wheelchair accessible. Please contact us in advance if you have any specific accessibility requests.

### ***How long will the event last?***

Carols at St Anne's is expected to last approximately 1 hour 15 mins.

### ***Will there be refreshments available?***

Everyone is warmly invited to join us at the MAC for a mince pie reception following the event. The MAC is a short 5 - minute walk from St Anne's Cathedral.



## ***For attendees - cont.***

### ***Will I be singing or just watching the choirs sing?***

You'll be invited to join in for some well-known carols, so you'll have the chance to sing along if you'd like! The choirs will also perform a selection of pieces on their own, giving you time to sit back and enjoy the festive music. Whether you prefer to sing or simply listen, the concert is designed to create an uplifting and inclusive for everyone.

### ***Will there be a collection?***

Collection buckets will be available as you leave the venue if you would like to make a cash donation. We can also take card payments on the evening. Alternatively, a QR code will be included in the programme if you would like to donate online.

## ***For donors***

### ***How will funds raised from the event be used?***

All donations will go directly into Simon Community's vital services including temporary accommodation, dedicated mental health support, and prevention work. With 1 in 33 people now officially classed as homeless in Northern Ireland, your support has never been more important.

### ***Can I donate even if I can't attend the concert?***

Yes! Donations are welcome via our website at [simoncommunity.org/get-involved/donate](https://simoncommunity.org/get-involved/donate), or you can reach out to us for other donation methods.

## ***Additional questions***

### ***Can I bring my own camera or recording device?***

To respect all attendees and performers, we ask that no flash photography or videography are used during Carols at St Anne's. However, please note that there will be an official photographer and videographer capturing the event.

### ***Who do I contact for more information?***

For any additional queries, please get in touch with us at [events@simoncommunity.org](mailto:events@simoncommunity.org) or call 02890 232882.

### ***Will there be a programme?***

Yes, each attendee will receive a programme that includes the evening's programme, lyrics for carols, and event details.

### ***How can I stay informed about future events?***

Follow us on social media, or sign up to our mailing list on our website to stay updated on upcoming events and news.